2020 MEMBERSHIP SURVEY

International Network of Physiotherapy Regulatory Authorities

February 2020
The International Network of Physiotherapy Regulatory Authorities members were surveyed in January and February of 2020.

**Respondents**

The number of respondents for 2020 and 2016 is shown in the bar chart below:

- **2020:** 27 respondents
- **2016:** 20 respondents

**Response Rate:** 16%.

The pie chart shows the distribution of respondents by country:

- **United States:** 44%
- **Canada:** 33%
- **Australia:** 4%
- **Colombia:** 4%
- **Poland:** 4%
- **South Africa:** 11%
What Motivated You to Join INPTRA?

- Regulatory interest in other areas of the World
- Attendance at INPTRA 2017.
- My organization is a founding member.
- Opportunity to further my PT regulatory engagement on an international level.
- Interest in Regulation of Physiotherapy Practice in Africa, and other developing countries.
- Ability to collaborate, learn from others, network.
- Witnessing the need for regulation of physical therapist practice from living in countries that have no regulation.
- I wanted to better understand the regulatory context of physiotherapy at an international level, and to understand the basic principles of good (data driven, right-touch) regulation.
- To gain a broader understanding of regulation globally and have opportunity to dialogue regarding solutions to common problems.
- Networking, Best practice, Shared knowledge
- To stay informed about global regulatory issues.
- Exposure to similar organisations in other geographic locations is key. We were keen to understand how other countries are overcoming challenges to the work they do and to learn from them and share our successes.
- The need for knowledge of what is happening elsewhere in regulation.
- 25 years of involvement in regulation and a desire to see a more consistent regulation of Physiotherapy world wide
- To learn about PT regulation in countries outside North America. To support regulators outside North America newer to the regulation world than we are in Canada - sharing what we've learned over the years.
I learned about INPTRA at the FSBPT Leadership Issues Forum last year, and I became interested in how other countries manage regulation, establish standards of practice and ensure continuing competency.

Some experience as a Board Member and also Chair of the Board of Examiners in Nevada, and also experience volunteering for FSBPT and then serving on the Board of the FCCPT. These experiences made me interested in International Regulation of Physiotherapy.

So as to learn & keep up with Regulatory issues & trends.

Several factors - the information related to the Physical Therapy profession being considered and researched on an international level has the potential to inform and modernize regulation for the profession, thus, our Board wanted to take advantage of that information and secondly, to support an organization grow and obtain resources through our membership.

Access to resources, webinars, international dialogue re: regulation

I wanted to get a better understanding of how other regulatory authorities do their work.

common objectives and challenges

BE PART OF THE REGULATION AROUND THE WORLD

The Physiotherapy Board of Australia seeks to promote best practice physiotherapy regulation globally and to learn from our friends, colleagues and partners.

To support its mission & vision - great work!
Regulatory Issues, Topics, and Concerns

Which of the Following Issues Does Your Organization Regard as a Priority and/or a Challenge? (select all that apply)

- Rostering of the PTAs to better understand the # in the workforce supporting PTs
- Assessment of internationally qualified Physios
- Understanding regulation and contacting regulators in other countries
- Demonstrating regulatory effectiveness (this is our current top priority)

What Can INPTRA Do for You/Your Country to Help You Meet a Regulatory Goal?

- Keep the lines of communication open so that we can all learn from each other regarding what is working in other systems and countries. We have so much to learn from each other and it doesn’t make sense to individually try to develop things if other nations have already done so and either failed or succeeded!
- With digital practice on the rise, it would be helpful if practice standards and entry-to-practice education were more standardized across international borders.
- INPTRA already doing good. We just need to see how INPTRA can better support development of regulation in developing countries.
- Keep informing the global community about trends.
• INPTRA can be the vehicle for communication between countries with and without regulatory bodies. There is great variation in regulation around the globe and sharing experiences will help.
• Lead discussions from multiple perspectives on the topic of demonstrating regulatory effectiveness, including how to perform evaluations of regulatory performance and how to establish appropriate metrics to monitor effectiveness.
• Ideas for changing or working around enabling legislation that limits the authority of state licensure boards and limits ability to implement new models such as the PT compact.
• Assessment of internationally educated PT competencies
• Provide a forum to discuss our challenges
• Continue to offer webinars, as you have been doing. Telepractice, disruptive innovation, advanced practice, enhanced practice and specialization are topics of interest to me.
• Not much at the moment. I am hoping that my experience can help others with less well developed regulatory systems
• Continue to improve international communications among regulatory organizations. Contribute to establishing and measuring regulatory authority organizations' effectiveness.
• Communicate what other countries are trying
• Assist with regulatory research.
• Our goals are to consistently, accurately and fairly apply regulatory requirements to all applicants and licensees for the purpose of public protection. Collect data on topics common to all members - licensure, disciplinary actions and what are the aggravating and mitigating circumstances involved in violations and ways to educate licensees and the public for best effect.
• Access to research and information on how other regulatory authorities address certain issues - assists us with our regulatory process and explaining possible solutions
• Continue the fine work you are already doing. Maybe encourage collaborative research?
• webinar with experts or partners sharing same challenges
• We need education about regulation and the ways to work in countries like ours
• Provide access to education and innovation in regulation
• Continue with dialogues about (and with) PTAs to ensure PTs' have knowledge of their regulations related to supervision and assigning of tasks to PTAs...for safe practice.

What Topics Are You Most Interested in Reading/Researching About?

• Issues around burnout's impact on malpractice claims, levels of supervision with different levels of licensees, differing opinions regarding continuing competence models and whether they have an impact on the number of malpractice claims, whether the implementation of quality assurance assessment module might be helpful in reducing risks for licensees
• Discipline and Risks/Supports
• Regulatory approaches around the world. Physiotherapy education around the world. Performance measurement when your business is in the prevention of adverse events. Competency assessment at entry to practice. Promoting the value/importance of health professional registration to members of the public.
• Development of regulation in developing countries.
• Regulatory trends, performance measures, evolution of continuing competency or quality assurance mechanisms
• Research that highlights the impact that regulation has on clinical practice/decisions. I feel that this area is not well understood by many clinicians. Most clinicians believe that they make decisions based purely on their knowledge, patient presentation...
• I order of priority: 1. As above, evaluating regulatory effectiveness. 2. Evolving scope of practice and discussions related to 'advanced practice' or 'extended scope' practitioners. 3. Digital practice and related regulatory issues (cross border services, registration, managing international delivery [if that's even possible], emerging forms of digital practice).
• Modernizing/updating legislation and regulations to allow physical therapists to practice at the top of their licenses and to remove administrative barriers to licensure.
• Continuing competency assurance
• Scope of practice issues, emerging practices, evidence that justifies practice.
• Digital disruption to Physio practise, using technology, global physio standards and workforce mobilisation, move to Rehab by WHO and the impact on Physiotherapy practise and Interprofessional Education.
• Issues that are affecting/retarding the development of regulation
• Continuing competency. International communications between regulatory organizations.
• Not sure
• Ethics in curriculum Risk assessment
• The evolving scope of practice and technologies being developed for use by practitioners. As a profession are students/licensed clinician educated and competent to perform these? If not, how do they become prepared and what standards can and should be used to assure competence. Additional data on risks to practice and supports at entry level, mid and late career. How does delivering services via telecommunications compare to in-person delivered services in terms of effective patient outcomes and access to PT services; Is the PT Compact or cross jurisdiction/territory licensure measurably changing access to patient care? Defining advanced practice and is it solely incumbent on the licensee to assure they have obtain skills needed for competence and what role/responsibility the regulatory agency bear?
• digital PT/telepractice; addressing continuing competence to practice
• Continuing competence.
• regulatory research
• Regulation models in physical therapy ethics regulation around the world interdisciplinary work and barriers between professions
• All of those listed in 9.
• PT assistants globally. Digital practices. Successes & failures learned through regulations
Webcasts Are Informative and Help Me Understand Issues in Physiotherapy Regulation

Webcasts Viewed

- 2019 PT Regulation and Practice in China: 4 views
- 2019 Global Trends: 6 views
- 2019 Road Map to Regulation: Speakers from Nigeria and Poland: 4 views
- 2019 Physical Therapist Assistants: To Regulate or Not To Regulate for Better Public Protection — That is the Question, Plus, Lessons Learned from Quebec’s: 12 views
- 2018 Regulation of Assistive Personnel Around the Globe: 8 views
- 2018 Accreditation and Global Mobility — What Can We Learn from Physiotherapy and Other Professions About Accreditation, Regulation and Global Mobility: 10 views
- 2018 Accreditation Around the Globe: 8 views

Survey Results:

- Fully Agree: 17
- Somewhat Agree: 5
  - Neither Agree nor Disagree: 0
  - Somewhat Disagree: 0
  - Fully Disagree: 0
Webcasts Cover a Sufficient Range of Relevant Topics for the International Regulatory Community

The Frequency of the Webcasts Meets My Needs
Overall I Am Satisfied with the Webcasts

- Fully Agree: 14
- Somewhat Agree: 6
- Neither Agree nor Disagree: 1
- Somewhat Disagree: 0
- Fully Disagree: 0
INPTRA Conferences

Which Past INPTRA Meetings have You Attended? (select all that apply)

Do You Plan to Attend the 2021 INPTRA Meeting in Dublin, Ireland?

If Not, Why Not?

- cost
- Time and cost prohibitive
- too far and too expensive.
- Inadequate funds
- Can't afford the time
• Cannot get approval for international travel; would be required to pay for my own travel

Of the six respondents who said they were not planning to attend INPTRA 2021, only one had been to a previous INPTRA conference (Vancouver 2007).

Please Indicate the Extent to Which You Agree with the Following Statements about INPTRA Meetings:

They are Informative and Help me Understand Issues in Physiotherapy Regulation

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<th>Fully Agree</th>
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<th>Neither Agree Nor Disagree</th>
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They Cover a Sufficient Range of Relevant Topics for the International Regulatory Community

Overall I am Satisfied with the INPTRA Meetings

**In Your Opinion, What Are the Greatest Benefits in Attending INPTRA Meetings?**

- Meeting other regulators and learning about their challenges and how they are addressing them.
- It helps me understand different approaches to regulation around the world and opens my mind to what we could try at home. It is great to meet really smart people who do the same kind of
work that I do. We get to share our own success and challenges and get feedback from around the world. It promotes regulatory research, which we need more of.

- Ability to network with PT regulators from around the globe.
- Allows National regulators to close ranks, and assist nations developing regulations
- Making connections, learning about regulation around the globe.
- Meeting people and learning about regulatory bodies in different countries. It makes me re-examine my thoughts on my home country and puts them into perspective.
- International networking and the opportunity to engage in discussion with regulators from other jurisdictions on how they manage issues common to us all.
- Networking, discussions about shared issues
- diversities and advanced regulatory systems. As Poland is recently developing our regulations it is interesting to see what might be the challenges and barriers for us in the future, since INPTRA is experienced about PT regulations.
- Connections with other professionals, showcasing innovation in each region, problem solving with other jurisdictions
- It provides a good baseline approach to what is happening in other jurisdictions.
- Networking, hearing firsthand about the change, evolution and development of regulation in other countries
- Learn more about INPTRA in real time, and network internationally with other regulators.
- Network opportunities & to hear diverse perspectives of regulation in different countries.
- The potential to see other ways of accomplishing similar goals and to understand what others are thinking about.
- To understand the topics about regulation around the world
- Networking and learning from others.
- Hearing news, updates and stories/issues of global developments within the physical therapy profession, and being able to engage in dialogue for problem-solving and networking.

Besides Meetings and Webcasts, Do You Have Any Other Recommendations for Educational or Collaborative Opportunities?

- What about regional meetings of subgroups of INPTRA (e.g., North America or Europe)
- Perhaps consider beefing up the website-to provide more information to engage the general public about the importance of working with a registered physiotherapist -to engage potential new members;-to share regulatory research.
- I think INPTRA is doing well in this regard.
- I need to watch more of the webcasts.
- None I can think of.
- Newsletter
- it would be an opportunity if the representatives from INPTRA participate in the meetings with other regulatory bodies, Health Ministries...or interesting would be to provide lecturers or courses for stakeholders, policies-makers about all the important topics: digital health in PT, APP, regulatory solutions...
- I think we should be collaborating on research between jurisdictions and linking universities and partners
- none
• More involvement with the professional associations
• Podcasts are very helpful as well. Live meetings aired through Zoom or Go-To-Meetings would be good as well.
• There could be an online platform for countries in developmental stages of regulation, as well as those that needs strengthening in areas such as regulatory research.
• Research in PT collaborative efforts
• I have not yet been able to participate in a webinar, but the topics are interesting
• Maybe an annual journal of research, white papers, or descriptions of innovations.
• regulation courses for countries in developed
• The line-up of webcasts are great, and cover a wide range of topics/countries.

Website
Twenty-five of the twenty-seven respondents reported visiting the INPTRA website.

How often do You Use the Website?

- I HAVE NOT UTILIZED THE WEBSITE
- A FEW TIMES PER YEAR
- A FEW TIMES PER MONTH
- A FEW TIMES PER WEEK

What Aspects of the INPTRA Website do You Value the Most?

• Webcasts, Country profiles
• The resources. They seem to be increasing, which is great.
• Links to previous webinars, information about the in person conference
• Webcasts
• conference and webcast information
• I visit so rarely I cannot comment.
• Resources, access to webcasts
• resources and articles
• Descriptions of different jurisdictions
• news updates of what is happening in other jurisdictions.
• Keeping me up to date
• Mission and vision. Learn which countries are members.
• News
• webcasts and white papers thus far
• Access to resources
• Webcast updates and proceedings.
• webcasts
• is informative the web page organization has complete information about regulatory process is in different languages
• podcasts, 'resources', newsletters; tiered membership to enable low-middle income country therapy staff to join

What Changes to the Website Would Increase its Value to You?

• Opportunity for dialog and chat with other regulators to learn how they address different challenges.
• If there is any research that would be interesting to our organization but we would not expect INPTRA to source that. Perhaps we could contribute to a news section or did you know type feature.
• not sure
• It would be helpful if you sent an email notification a few times a year to highlight items recently added to the site. I visit rarely and this may spark me to visit more often. Visiting just now and noted your newsletter. Somehow I was not signed up. I will sign up. While I respect anti-spam legislation, it could help to increase web traffic if you found a way to highlight this resource to your network.
• Would like to see information on current issues in the newsletter.
• might be helpful to put announcements about 'join-actions', 'action-plans', or any interesting events INPTRA is taking part in.
• Community
• not sure
• English translation of foreign websites of member countries.
• None
• research and white paper postings.
• E-mails about new features or new articles available on the website - would remind me to go to the website to access those resources
• For countries that have PTAs which are regulated, can those details be included on the country profiles?
How Useful are the Following Regulatory Resources Found on the INPTRA Website?

Articles and Presentations

- VERY USEFUL: 10
- USEFUL: 10
- NEUTRAL: 0
- USELESS: 0
- VERY USELESS: 0
- UNAWARE IT EXISTED: 1

Regulatory Guiding Principles

- VERY USEFUL: 8
- USEFUL: 10
- NEUTRAL: 2
- USELESS: 0
- VERY USELESS: 0
- UNAWARE IT EXISTED: 1
Contact Information for Agencies

Request for Support and INPTRA Responses
Regulation around the Globe (e.g., Country Profiles, Educations Standards)

Useful Links
Additional Information in which of the Following Areas would be of Greatest Interest to You? (select all that apply)

- ENTRY-LEVEL COMPETENCE ASSESSMENT: 11
- ADVANCED PRACTICE: 12
- CONTINUOUS PROFESSIONAL DEVELOPMENT: 15
- DISCIPLINARY GUIDELINES AND PROCESSES: 12
- ETHICS AND STANDARDS OF PRACTICE: 9
- SUPPORT PERSONNEL (E.G., PTAS, AIDES, TECHNICIANS): 14
- DIGITAL PRACTICE: 8
- MENTORSHIP PROGRAMS: 12
- THE OVERLAP OF EDUCATION, ACCREDITATION, AND REGULATION: 13
INPTRA Network News

Please Rate the INPTRA Network News (newsletter)

Do You Have Any Suggestions to Improve the INPTRA Network News?

- More articles from international members.
- It’s a bit dry. Maybe some more interesting photos or images; some interviews; cross-pollination across countries, across professions; consider what’s going on in the world and how it will affect PT regulation in the future (#MeToo; blockchain and digital credentials)
- Keep up the good work.
- None specific
- Maybe more specific examples of issues that regulatory agencies have worked through.
- none
- None at this time; I am still becoming familiar with it.
- None
- It is good
Social Media

Should INPTRA Consider Other Forms of Social Media? If So, What?

- Maybe LinkedIn. It draws a more professional crowd than some of the other networks.
- Unsure, it takes resources. Perhaps a LinkedIn page would be next
- I’m the wrong person to ask
- LinkedIn
- not sure. What you have works for me but the younger generation may have some tips'.
- I refrain from the use of social media
- Perhaps LinkedIn
- Neutral
- LinkedIn - there is a lot of PT traffic on LinkedIn
Moving Forward

What Would Be an Additional Valuable Service or Offering to You or Your Country?

- Information blasts regarding any event that is noteworthy to the regulatory community
- More webinars on education and regulation of physiotherapy around the world.
- None specific. We are well resourced and do not need anything specific from INPTRA
- I really like how INPTRA was so willing and helpful to meet with a group of Peruvians when then visited the U.S. I would like to see more of that:
- How to demonstrate value of INPTRA to state licensure boards.
- Academic research studies (EB) database concerning PT regulations, APP, digital... would be vulnerable for us to present while debating with the European Commission
- Educational conferencing by platforms such as Zoom. This would save a lot of money for travel and expenses.
- Nothing at present
- Still learning about this.
- Regulatory process

Do You Have Any Connections or Suggestions for Our Membership Committee to Help Us Grow?

- I can assist reaching out to some African countries
• None that you do not already know about.
• More or improved outreach strategies to countries that don't have a regulatory body. I would have to think about how that could be done but it seems like an area worth exploring.
• the regional offices? ... in Europe :)
• not at the moment
• Continue social media use, newsletters to local jurisdictions here in the USA and elsewhere.
• If INPTRA can send newsletter to all Physio associations across the globe especially WCPT members.
• No
• improve the relations with other profession in the health area

Any Additional Comments?

• It would be great to get an update regarding what is going on in India with respect to the regulation of physiotherapy and the accreditation of their educational programs.
• I do think that we should ensure that we are meeting the needs of developed countries in areas of evolution of practice. Simulation, AI are examples of content that could be part of the next conference.
• You are doing a great job! I have watched this organization grow from its inception. Great work!
• None
• Thanks